Joint Venture Hospital Laboratories Companion Guide

ASC X12N 837I (005010X223A2)
Health Care Claim: Institutional 837

ASC X12N 837P (005010X222A1)
Health Care Claim: Professional 837

Version 1.3.7
March 2019
Preface
This information is provided by Joint Venture Hospital Laboratories (JVHL) and is to be used as a reference in preparation of claims/encounter data submitted in conjunction with services contracted to Joint Venture Hospital Laboratories (JVHL). These instructions must be used as an adjunct to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) mandated ANSI X12N 5010 HIPAA Professional Implementation X222A1 Guides and ANSI X12N 5010 HIPAA Institutional Implementation X223A2 Guides all of which are available from the Washington Publishing Company website at: www.wpc-edi.com.

Disclosure Statement
The Washington Publishing Company documentation was prepared for use by all health insurance payers in the United States. The JVHL ANSI Companion Document is a supplement, but does not contradict any requirements in the ASC X12N 837 (005010X222A1 or 005010X223A2) data standards, as mandated by Health and Human Services.
Table of Contents

1 INTRODUCTION ................................................................................................................................. 4
  1.1 Scope ............................................................................................................................................... 4
  1.2 Overview ......................................................................................................................................... 4
  1.3 References ..................................................................................................................................... 4

2 GETTING STARTED .............................................................................................................................. 4
  2.1 Trading Partner Registration .......................................................................................................... 4

3 CONNECTIVITY WITH THE PAYER/COMMUNICATIONS .............................................................. 5
  3.1 Transmission Administrative Procedures ......................................................................................... 5
  3.2 Re-Transmission Procedure ........................................................................................................... 5

4 CONTACT INFORMATION ................................................................................................................ 5
  4.1 EDI Customer Service .................................................................................................................... 5
  4.2 EDI Technical Assistance ................................................................................................................ 6

5 CONTROL SEGMENTS/ENVELOPES ............................................................................................... 5
  5.1 ISA-IEA ........................................................................................................................................... 5
  5.2 GS-GE ............................................................................................................................................. 5
  5.3 ST-SE .............................................................................................................................................. 6

6 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS .......................................................... 6
  6.1 Delimiters and Data Content ........................................................................................................... 6
  6.2 Coordination of Benefits (COB) Submission for 837 Professional Claims ........................................ 7

7 ACKNOWLEDGEMENTS AND/OR REPORTS .................................................................................. 8
  7.1 Report Inventory ............................................................................................................................. 8

8 TRADING PARTNER AGREEMENTS .................................................................................................. 9
  8.1 Trading Partners ............................................................................................................................. 9

9 TRANSACTION SPECIFIC INFORMATION .................................................................................... 9
  9.1 Institutional (837I) and Professional (837P) Claims ........................................................................ 9
  9.2 Coordination of Benefits (COB) Professional/Institutional Claims ............................................... 13

APPENDICES ........................................................................................................................................... 15
  1. Frequently Asked Questions ............................................................................................................ 15
  2. Change Summary ............................................................................................................................. 15
1. Introduction

1.1 Scope
This document is to be used as a companion document to the HIPAA Implementation Guide. It is
designed for early implementation of the HIPAA Transactions for Professional or Institutional
Claims/Encounters.

1.2 Overview
This Companion Guide will replace the previous JVHL Companion Guide for 837 Health Care Claim
transactions. This Companion Guide will assist you in designing and implementing 837 Institutional and
Professional Claim transactions that meet JVHL’s processing standards. The JVHL Companion Guide
identifies key data elements that we request be sent in the submitted transaction set. Adherence to these
guidelines will enable you to more effectively submit 837 Institutional and Professional claim
transactions to JVHL.

1.3 References
This document is to be used along with the X12N 5010 HIPAA Professional X222 and Institutional
X223 Implementation Guides and the X222A1/X223A2 Errata. To obtain your copy of the
Implementation Guide and Addenda, visit the Washington Publishing Company web site at:

2. Getting Started

2.1 Trading Partner Registration
To request information on becoming a registered “Electronic Data Interchange (EDI) Trading Partner”
with JVHL; please contact:

Rob Ramey
(248) 594-0998 x202
support@jvhl.org

Please note; that the following points are representative of the “basic requirements” to becoming an
established “EDI Trading Partner” with JVHL.*

✓ Each trading partner is required to establish and maintain its respective EDI operation.
✓ EDI data exchange will not commence until both parties have demonstrated competency in
conducting EDI transactions.
✓ JVHL will assist (where applicable) but will not provide EDI training.
✓ Both parties will agree to maintain trained EDI Operators and support personnel necessary to
conducting EDI operations on a daily basis.
✓ Each party shall monitor the performance of its EDI Operations and take “Corrective Action”
when deemed appropriate.

* A more detailed and comprehensive discussion of these and other topics is furnished to registrants as an
integral part of the “(JVHL) Trading Partner Agreement” official document.
3. Connectivity with the Payer/Communications

3.1 Transmission Administrative Procedures
The JVHL communication server provides secure internet access for both transmitting and receiving EDI transactions. Please contact Rob Ramey (Section 4 – Contact Information) for the account setup and software requirements.

3.2 Re-Transmission Procedure
Retransmission of 837 Health Care claims must use a new filename and ISA control number to avoid rejections for duplicate submission.

4. Contact Information

4.1 EDI Customer Service
Dave Moceri
Information Systems Support Tech
(248) 594-0998 x204
support@jvhl.org

4.2 EDI Technical Assistance
Rob Ramey
IT Director
(248) 594-0998 x202
support@jvhl.org
Jeff Griesmer
Programmer Analyst
(248) 594-0998 x206
support@jvhl.org

5. Control Segments/Envelopes

5.1 ISA-IEA Segments

<table>
<thead>
<tr>
<th>Element</th>
<th>Instruction</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISA05 – Interchange ID Qualifier</td>
<td>Report ZZ</td>
</tr>
<tr>
<td>ISA06 – Interchange Sender ID</td>
<td>Sender’s Federal ID number</td>
</tr>
<tr>
<td>ISA07 – Interchange ID Qualifier</td>
<td>Report ZZ</td>
</tr>
<tr>
<td>ISA08 – Interchange Receiver ID</td>
<td>Report 382142103 (PLM Tax ID)</td>
</tr>
<tr>
<td>ISA15 – Usage Indicator</td>
<td>All providers submitting claims must first pass a format test. Enter T in this field when testing. Whenever a test file is sent, contact Rob Ramey at (248) 594-0998 x202. Once approved to send production data enter P in this field.</td>
</tr>
</tbody>
</table>

5.2 GS-GE Segments

<table>
<thead>
<tr>
<th>Element</th>
<th>Instruction</th>
</tr>
</thead>
<tbody>
<tr>
<td>GS02 – Application Sender’s Code</td>
<td>Sender’s Federal ID number</td>
</tr>
<tr>
<td>GS03 – Application Receiver’s Code</td>
<td>Report 382142103. (PLM Tax ID)</td>
</tr>
</tbody>
</table>
5.3 ST-SE Segments

<table>
<thead>
<tr>
<th>Segment ID</th>
<th>Element ID</th>
<th>Name</th>
<th>Code</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>ST</td>
<td>ST01</td>
<td>Transaction Set Identifier</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>ST02</td>
<td>Transaction Set Control</td>
<td>&lt;#</td>
<td>Identifying control number that</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Number</td>
<td>Control #&gt;</td>
<td>must be unique within the</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Attributes:</td>
<td>transaction set functional group;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AN - 4/9</td>
<td>assigned by the originator for a</td>
</tr>
<tr>
<td></td>
<td>ST03</td>
<td>Implementation Convention</td>
<td>005010X222A1</td>
<td>Contains same value as GS08</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Reference</td>
<td>(Prof) /</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>005010X223A2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(Inst)</td>
<td></td>
</tr>
<tr>
<td>SE</td>
<td>SE01</td>
<td>Number of Included Segments</td>
<td>&lt;#</td>
<td>Number of segments included in</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Segments&gt;</td>
<td>a transaction set including ST and</td>
</tr>
<tr>
<td></td>
<td>SE02</td>
<td>Transaction Set Control</td>
<td>&lt;#</td>
<td>The Transaction Set Control</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Number</td>
<td>Control #&gt;</td>
<td>Number in ST02 and SE02 must</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Attributes:</td>
<td>be identical</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>AN - 4/9</td>
<td></td>
</tr>
</tbody>
</table>

6. Payer Specific Business Rules and Limitations

6.1 Delimiters and Data Content

- **Delimiters**
  a. **Overview** – The Implementation Guide uses the following delimiters in the examples. These characters (*~ :^*) are widely used and must not be submitted within the data content of the 837.
  b. **Data Element** The first element separator following the ISA will define what Data Element Delimiters are used throughout the entire transaction. **Recommended Data Delimiter** * (Asterisk)
  c. **Repetition** The 11th element (ISA11) will define what Repetition Delimiter is used throughout the entire transaction. **Recommended Repetition Delimiter** ^ (Caret)
  d. **Segment** The last position in the ISA will define what Segment Element Delimiter is used throughout the entire transaction. **Recommended Segment Delimiter** ~ (Tilde)

- **Data Content**
  a. **Mandatory** – All mandatory data elements defined in the Implementation Guide must be submitted.
  b. **Exception (Technical and Professional Component Charges)** – For services where both a Technical and Professional component may be billed, the service should be billed to JVHL as follows:

  BILL CPT-4 CODES ON SEPARATE LINES WITH THE APPROPRIATE MODIFIERS: Example - 88305TC indicates the technical component is being submitted. 8830526 indicate the professional component is being submitted.

  IT IS IMPERATIVE THAT SPLIT BILLING OF THESE SERVICES OCCURS AND THAT THE APPROPRIATE MODIFIER IS INCLUDED ON EACH CLAIM LINE.
6.2 Coordination of Benefits (COB) Submission for 837 Claims

a. To submit COB claims, your data processing system / clearinghouse must be able to:
   • Create or forward claims in the full HIPAA standard format (837)
   • Include payment information received from the primary payer’s HIPAA standard electronic remittance advice (ERA).

b. COB claims require that the **837P or 837I** format is used and that insurance claims billed feature another payer as the primary with one of the following JVHL payers as the secondary payer:
   • Aetna (J1)
   • Aetna Better Health Premier Plan (M5)
   • Aetna Better Health Medicaid (DOS >= 1/1/2017)
   • AmeriHealth Caritas VIP Care Plus (MD)
   • Bay County Health Plan (MA) – Termed 12/31/2018
   • BCBSM (KC)
   • BCN (J9)
   • BEHP (JE) – Termed 3/31/2018
   • Blue Cross Complete (KP)
   • AmeriHealth Caritas VIP Care Plus (MD)
   • CIGNA (KD)
   • Community Care Assoc. (Health Choice) (JW)
   • Consumer’s Mutual Insurance (KW)
   • DMC Care (JS – Only Claim With DOS Prior to 2/1/2015) – Termed 12/31/2017
   • Genesee County Health Plan (MB)
   • HAP (JG, JH)
   • HAP Midwest (JB)
   • Health Plus (KE) – No claim level adjustments/payments allowed
   • Humana (KV)
   • McLaren Health Plan
   • Meridian Health Plan of Michigan (Health Plan of Michigan) (J2)
   • Molina (JI) – No claim level adjustments/payments allowed
   • Priority Health (JZ)
   • Saginaw County Health Plan (MC) - Termed 12/31/2018
   • United Health Care (J5)
   • United Healthcare Community Plan (Great Lakes Health Plan) (JR)

c. Required payment information for commercial electronic COB claims:
   • Adjustment amounts – at both claim level and service line level
   • Adjustment reasons – contractual obligations, deductible, coinsurance, etc.
   • Primary payer paid amount – at both claim level and service line level

d. Other adjudication edits:
   • Procedures are to be bundled before billing COB to JVHL
   • Service line amounts must balance
   • Claim amounts must balance
   • All services lines must pass adjudication edits for claim to process

e. The required data (information) for JVHL COB claims should be available in the previous payer’s adjudication of the claim. Please review section 9.2 of this document for transaction specific instructions on processing the data. The following topics are covered in greater detail:
7. Acknowledgements and/or Reports

7.1 Report Inventory

JVHL has instituted ASC X 12N compliant processes to generate interchange and implementation acknowledgements for ASC X12 files submitted by our trading partners. The acknowledgements that will be generated fall into two categories:

- Interchange Acknowledgement (TA1)
- Implementation Acknowledgement (999)

Receipt of the TA1 acknowledgement is not mandated by HIPAA, but will be generated for trading partners requesting this acknowledgement. It will also be generated for all trading partners as a notification of any interchange problems.

JVHL will always generate and return an Implementation Acknowledgement Transaction Set (999). The acknowledgements will be returned using the same method used for submitting EDI files to JVHL. If JVHL’s SFTP site is used to submit claims data, then the acknowledgement files will be placed in the trading partner’s pickup folder on our SFTP site. If JVHL’s Secure Website is used to submit claims data, then the acknowledgement files will be placed in the trading partner’s pickup folder on our Secure Website. Each acknowledgement file name will have an extension of ‘.999’.

JVHL will combine the TA1 acknowledgement segment (when it is generated) within the same ISE/IEA envelope that includes the 999 response. Below is an example of the general format that the EDI file will follow under these circumstances.

```
ISA
   TA1*
   GS* (999) segments
   GE*
IEA*
```

A TA1 segment will always be generated if an Interchange problem is detected. An example of an Interchange problem is if the EDI file being validated has an ISA control number that has previously been used by the submitter. If no Interchange problems are detected, then JVHL will only generate a TA1 segment if the EDI file that is being acknowledged contains a ‘1’ in ISA014 (Acknowledgement Requested).

One advantage to requesting that a TA1 segment always be returned is that it includes the ISA control number from the original EDI file, which can be used to correlate the 999 information back to the original file. Otherwise, the file submitter needs to make sure that each GS (Functional Group Header) control number that is sent to JVHL is unique, as that is the identifying number which is used in the 999 response.

The 999 acknowledgement provides the ability for data rejections at various levels. Information in the 999 file can be rejected at the Interchange Level, the Functional Group Level, or the Transaction Set Level. It is important that the 999 acknowledgement file always be reviewed, since all claims below a rejected level will not be imported into the JVHL Claim System.

The 999 file will be the only notification provided to the trading partner. No notification will be made to the billing provider.
8. Trading Partner Agreements

8.1 Trading Partners
Trading Partner Agreements for existing Partners are currently on file with JVHL. For new Trading Partners please contact Rob Ramey Ph: (248) 594-0998 x202, email: support@jvhl.org

9. Transaction Specific Information

9.1 Institutional (837I) and Professional (837P) Claims
Note: If there is a difference between the Professional and Institutional instructions, they will be preceded with ‘P’ for Professional and ‘I’ for Institutional

<table>
<thead>
<tr>
<th>Loop</th>
<th>Segment/Element</th>
<th>Instruction</th>
<th>Element Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>1000A</td>
<td>NM109</td>
<td>Report the Federal Tax Id of the submitter</td>
<td>Submitter Primary ID number</td>
</tr>
<tr>
<td>1000B</td>
<td>NM109</td>
<td>Report 382142103 as the receiver ID code.</td>
<td>ID Code</td>
</tr>
<tr>
<td>2010AA</td>
<td>NM108</td>
<td>Report XX</td>
<td>ID code qualifier</td>
</tr>
<tr>
<td>2010AA</td>
<td>NM109</td>
<td>Report the National Provider Identifier (NPI) of the billing provider</td>
<td>Billing Provider ID</td>
</tr>
<tr>
<td>2000B</td>
<td>SBR01</td>
<td>If billing JVHL as a secondary payer then see the JVHL 837 COB Companion Guide for the required segments, fields, and list of payers. When billing JVHL for a secondary payer not listed in the COB guide, send a hard copy claim to JVHL (999 Republic Drive, Ste. 300; Allen Park, MI 48101) with COB information attached.</td>
<td>Payer Resp. Sequence Number Code</td>
</tr>
<tr>
<td>2000B</td>
<td>SBR09</td>
<td>CI – Commercial and any HMOs</td>
<td>Claim Filing Indicator</td>
</tr>
<tr>
<td>2010BA</td>
<td>NM108</td>
<td>All payers – Report MI</td>
<td>Subscriber Id, Contract Number</td>
</tr>
</tbody>
</table>

Continued on next page ->
### Institutional (837I) and Professional (837P) Claims (cont’d)

<table>
<thead>
<tr>
<th>Loop</th>
<th>Segment/Element</th>
<th>Instruction</th>
<th>Element Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010BB</td>
<td>NM108</td>
<td>Report PI</td>
<td>Qualifier</td>
</tr>
<tr>
<td>2010BB</td>
<td>NM109</td>
<td>JVHL provider claims use the following codes to identify payers. Note that plan participation is determined by the provider facility’s membership level in JVHL.</td>
<td>Payer ID</td>
</tr>
</tbody>
</table>

- **J1** – Aetna U.S. Healthcare
- **M5** – Aetna Better Health Premier Plan
- **MD** - AmeriHealth Caritas VIP Care Plus

**MA** – Bay County Health Plan - Termed 12/31/2018

- **JE** – Beaumont Employee Health Plan (Termed DOS 3/31/2018)
- **J9** – Blue Care Network* (JVHL Network)
- **JJ** – Blue Care Network* (BCN Commercial Labs)
- **JQ** – Blue Care Network* (BCN Reimbursable Labs)
- **KP** – Blue Cross Complete
- **KC** - BCBSM Medicare Plus Blue PPO
- **KD** – CIGNA (Non-HAP and CIGNA-HAP members)
- **KQ** – CIGNA – (Health Partners members only)
- **JW** – Community Care Associates (Healthchoice)
- **KW** – Consumer’s Mutual Insurance * Terming 12/31/2016 *
- **J8** – CoventryCare - Aetna Better Health of MI
- **JS** – DMC Care (Termed 12/31/2017)
- **MB** – Genesee County Health Plan

**M1** – Harbor Health Plan (Termed 12/31/2018)

- **JG** – Health Alliance Plan (Capitated Contracts)
- **JH** – Health Alliance Plan (Fee for Service Contracts)
- **JB** – HAP Midwest Health Plan
- **KE** – Health Plus (Health Plus Agreement terms DOS 12/31/2016)
- **KV** - Humana
- **K7**- McLaren Health Plan
- **J2** – Meridian Health Plan of MI (Health Plan of Michigan)
- **JI** – Molina Healthcare of Michigan
- **JZ** - Priority Health

**MC** – Saginaw County Health Plan - Termed 12/31/2018

- **J5** – United Healthcare (non-Golden Rule Members)
- **KR** – United Healthcare (Golden Rule Members)
- **JR** – United Healthcare Community Plan (Great Lakes Health Plan)

* For identification of Blue Care Network claims, use the payer code assigned to the provider by JVHL.
<table>
<thead>
<tr>
<th>2010BB</th>
<th>REF01</th>
<th>Report G2 – Provider Commercial Number or LU – Location number</th>
<th>Reference ID qualifier</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010BB</td>
<td>REF02</td>
<td>Report the JVHL assigned billing location code</td>
<td>Provider secondary qualifier</td>
</tr>
</tbody>
</table>

** If the submitter prefers not to submit the JVHL Lab Code in 2010BB and it is determined that the lab code is necessary for proper processing (NPI is shared across multiple JVHL facilities), then the following alternative is available. **

The lab code can be sent in the 2010AA NM103 element as:

Lab Name Here --XX--
Where the XX would be replaced by the JVHL assigned lab code, with two dashes before and after the lab code. So if the Lab Name was JVHL and the lab code was J1 it would be sent as:

NM1*85*2*JVHL --J1--*****XX*1234567890~
### Institutional (837I) and Professional (837P) Claims (cont’d)

<table>
<thead>
<tr>
<th>Loop</th>
<th>Segment/Element</th>
<th>Instruction</th>
<th>Element Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>2300</td>
<td>CLM02</td>
<td>All payers – Total submitted charges must equal the sum of the line item charge/credit amounts (837P-2400/SV102 or 837I-2400/SV203).</td>
<td>Total Claim Charge</td>
</tr>
</tbody>
</table>
| 2300 | CLM05-1         | All payers – Facility Code Value  

JVHL will only accept professional claims with the following values:  
19 – Off Campus- Outpatient Hospital (Effective DOS 1/1/2016)  
22 – Outpatient Hospital  
81 – Independent Laboratory  

JVHL will only accept Institutional claims with the following values:  
13 - Outpatient Hospital  
14 - Independent Laboratory | Facility Code Value |
| 2300 | CLM05-3         | All payers - Claim Frequency Type code  

JVHL will accept claims with any valid Place of Service indicator. All place of service indicators are treated as an ‘original claim’, with the exception of 7 which is treated as a corrected claim and 8 which is treated as a VOID (Void or cancel of Prior Claim- Credit). | Claim Frequency type Code |
| P-2300 | REF01 | All payers – X4 CLIA number  
Note: This is not required for 837I | Reference ID Qualifier |
| P-2300 | REF02 | All payers – CLIA number  
Note: This is not required for 837I | Reference ID |
| 2300 | REF01-F8 | F8 – Original Reference Number – For Corrected and VOID claims | Reference ID Qualifier |
| 2300 | REF02-F8 | Send original JVHL Claim number – For Corrected and VOID claims. | Reference ID |
| P-2310A I-2310A (Attending) / 2310F(Referring – If Different Than Attending) | NM109 | Referring provider’s NPI. | Referring Provider ID |

See next page “Section 9.2” for: Coordination of Benefits (COB) Professional/Institutional Claims ->

### 9.2 Coordination of Benefits (COB) Professional/Institutional Claims
### Coordination of Benefits (COB) Claims

<table>
<thead>
<tr>
<th>Data Elements</th>
<th>Loop/Segment</th>
<th>Requirements</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Subscriber Name</td>
<td>2330A/NM1</td>
<td>Segment is HIPAA required when submitting claim for secondary or tertiary benefits consideration.</td>
<td>This is the “Insured’s Name” from the previous payer.</td>
</tr>
<tr>
<td>Other Payer Name</td>
<td>2330B/NM1</td>
<td>The 2330 loop is HIPAA required when Loop ID-2320-Other Subscriber Information is used.</td>
<td>This is the “Insurance Plan Name or Program Name” from the previous payer.</td>
</tr>
<tr>
<td>Other Subscriber Information</td>
<td>2320/SBR</td>
<td>The 2330 loop is HIPAA required when Loop ID-2320-Other Subscriber Information is used.</td>
<td>This is the “Relationship Code”, “Insurance Plan Name or Program Name”, “Insured’s Policy Group or FECA Number”, “Insurance Type Code” and “Claim Filing Indicator” from the previous payer.</td>
</tr>
<tr>
<td>Adjustment codes and associated amounts</td>
<td>2320/CAS</td>
<td>Segment is HIPAA required when submitting claim for secondary or tertiary benefits consideration and the primary payer(s) applied claim level adjustments that cause the amount considered to differ from the amount originally charged.</td>
<td>Do not include claim level amounts. Any amounts reported should be reported at the service line level.</td>
</tr>
<tr>
<td>Payer Paid Amount</td>
<td>2320/AMT (AMT01=D)</td>
<td>Segment is HIPAA required when submitting claim for secondary or tertiary benefits consideration and when the primary payer has considered an amount towards this bill.</td>
<td>Should equal total charges minus claim and line level adjustments.</td>
</tr>
<tr>
<td>Other Insurance Coverage Information</td>
<td>2320/OI</td>
<td>Segment is HIPAA required when submitting claim for secondary or tertiary benefits consideration. All information contained in the OI segment applies only to the payer who is identified in the 2330B loop of this iteration of the 2320 loop. It allows for information specific only to that payer.</td>
<td>Information not on the CMS 1500 form. This is the “Accept Assignment”, “Patient Signature” and “Release Information” and can normally be based on that already collected on the previous payers CMS 1500 form. Separate collection of this information only needed when it differs by payer.</td>
</tr>
</tbody>
</table>

Continued on next page -&gt;
<table>
<thead>
<tr>
<th>Data Elements</th>
<th>Loop/Segment</th>
<th>Requirements</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjudication information</td>
<td>2430/SVD</td>
<td>Segment is HIPAA required when submitting claim for secondary or tertiary benefits consideration and the primary payer(s) applied line level adjustments that cause the amount considered to differ from the amount originally charged.</td>
<td>Information not on CMS 1500 form. This is the amount the primary payer paid for the service line and the procedure code and modifiers used to determine that payment.</td>
</tr>
<tr>
<td>Line level adjustment reason codes</td>
<td>2430/CAS</td>
<td>Segment is HIPAA required when submitting claim for secondary or tertiary benefits consideration and the primary payer(s) applied line level adjustments that cause the amount considered to differ from the amount originally charged.</td>
<td>Information not on CMS 1500 form. This shows why the other payer paid less than billed. Information most commonly required is deductible amount, coinsurance or co-pay amount, negotiated/contractual rate reduction, R&amp;C reduction. Do not enter at claim level any amounts included at line level.</td>
</tr>
</tbody>
</table>
APPENDICES

1. Frequently Asked Questions

   a. Is JVHL requiring all JVHL data be submitted in the ANSI ASC X12N 837 (ANSI 837) format?
      • Yes. Effective 1-1-12, all electronic claim/encounter data sent to JVHL must be provided in ANSI 5010 ASC X12 837 formats.

   b. Are there any charges for submitting data in the ANSI 837 format?
      • No. The JVHL member facilities incur no fees associated with processing JVHL encounter data submitted in the ANSI 837 format.

   c. Does JVHL require physician National Provider Number on every claim?
      • Yes. Every claim must have the Referring Provider (physician) NPI populated in loop 2310A/2310F(I) segment NM108 as well as the Billing Provider NPI populated in loop 2010AA segment NM108.

   d. Can “credit” transactions be submitted in the ANSI 837 format?
      • Yes. Use CLM05-3 (Claim Frequency type code) with a value of 8 – VOID to void a previously sent claim and report the original JVHL Claim number in the REF-F8 (Original Reference Number) segment in the 2300 loop.

   e. What are the data delivery methods in place?
      • Data can be exchanged with JVHL using the following methods:
        o Electronic Data Interchange (EDI)
        Provides secure file transfers over the Internet at plmweb.jvhl.org. This HIPAA compliant service allows for submission and retrieval of all encounter data processing files as well as HEDIS information. To establish an account, send a request for an EDI Authorization Request Form and Business Associate Agreement to Rob Ramey at support@jvhl.org. These documents are also available at www.jvhl.org. An account is required to access the ‘member’ section of the website.

        The website supports use of browser-driven or a scripted file transfer protocol (sFTP). A copy of the documentation for the scripted protocol, SFTP-SSH Users Guide, may be requested from support@jvhl.org.

        f. Can “corrected” transactions be submitted in the ANSI 837 format?
        • Yes. Use CLM05-3 (Claim Frequency type code) with a value of 7 and report the original JVHL Claim number in the REF-F8 (Original Reference Number) segment in the 2300 loop.

2. Change Summary
   This section describes the differences between the current Companion Guide and previous guide(s).

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>01/01/2012</td>
<td>1.0</td>
<td>i. Reformat in accordance with CORE v5010 Master Companion Guide</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ii. The following subjects have been included with this version:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Trading Partner Registration</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Connectivity with the Payer/Communications</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Control Segment/Envelopes (ST-SE segments)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Trading Partner Agreements</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Coordination of Benefits (COB) Claim Processing</td>
</tr>
<tr>
<td>04/12/2012</td>
<td>1.1</td>
<td>i. Added UHC Golden Rule contract code (KR).</td>
</tr>
<tr>
<td>04/17/2012</td>
<td>1.1.1</td>
<td>i. Added UHC Golden Rule contract code (KR).</td>
</tr>
<tr>
<td>06/11/2012</td>
<td>1.1.2</td>
<td>i. Updated guide to include information on 999 responses, which are replacing</td>
</tr>
</tbody>
</table>
## 1.1.3
- Updated payer names for GLHP (United Healthcare Community Plan), Omnicare (CoventryCareS of Michigan), Health Plan of Michigan (Meridian Health Plan of MI).
- Added information for Humana claims.

### 9/2013
- ii. Updated payer names for GLHP (United Healthcare Community Plan), Omnicare (CoventryCareS of Michigan), Health Plan of Michigan (Meridian Health Plan of MI).
- iii. Added information for Humana claims.

### 6/17/2014
- i. Modified COB information to reflect that secondary claims can be submitted electronically in the 837I format.

### 9/2014
- i. Added information for Harbor Health Plan
- ii. Updated name of Coventry Cares to Aetna Better Health of MI
- iii. Removed references to Molina payer code JV as it has been retired
- iv. Added entry for CIGNA HAP-Members Only claims

### 9/23/2014
- 1.1.7 Removed Harbor Health from list of plans that accept electronic COB claims.

### 10/31/2014
- 1.1.9 Added HAP as a payer that accepts electronic COB claims.

### 3/27/2015
- 1.2.0 Updated information about DMC Care COB claims

### 3/30/2015
- 1.2.1 Removed McLaren HP as an eCOB capable payer

### 5/13/2015
- 1.2.2 Added information for Aetna Better Health Premier Plan

### 10/16/2015
- 1.2.3 Added HAP Midwest to list of eCOB payers

### 11/5/2015
- 1.2.4 Updated contact information.
- Added POS 19 as a valid place of service on Professional claims for claims with a DOS of 1/1/2016 and later.

### 2/9/2016
- 1.2.5 Updated contact information.
- Removed United Physicians Health Association (JN) as it is a termed product as of DOS 12/31/2014

### 4/14/2016
- 1.2.6 Updated guide in relation to CIGNA-HAP Members. HAP and CIGNA made a change and now require that all CIGNA-HAP Members be billed directly to CIGNA where previously they were billed to HAP. CIGNA-HAP members should now be submitted to JVHL with the KD payer code along with other CIGNA claims.

### 5/12/2016
- 1.2.7 Added Blue Cross Complete (KP) as its own entry.

### 6/28/2017
- 1.3.1 Added information that demonstrates corrected claims can be billed electronically and also updated VOID claim documentation to reflect where the JVHL claim number should be sent.
- Added information on submitting AmeriHealth Caritas VIP Care Plus (MD) claims.

### 7/13/2017
- 1.3.2 Added information for Bay, Genesee, and Saginaw County Health Plans (MA, MB, MC)

### 10/4/2017
- 1.3.3 Added AmeriHealth Caritas VIP Care Plus to the eCOB eligible payer list.

### 1/14/2018
- 1.3.4 Updated JVHL logo.
- Added information about DMC Care Terming 12/31/2017.
<table>
<thead>
<tr>
<th>Date</th>
<th>Section</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/10/2018</td>
<td>1.3.5</td>
<td>Added information about BEHP Terming 3/31/2018.</td>
</tr>
<tr>
<td>11/12/2018</td>
<td>1.3.6</td>
<td>Added information about Bay and Saginaw Health Plans in regards to them terming on 12/31/2018.</td>
</tr>
</tbody>
</table>